



# 360°AIR

## TERMS AND CONDITIONS

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### 1. GENERAL TERMS AND CONDITIONS

1.1 These Terms and Conditions (hereinafter: Rules) set out the procedure for the provision of the service, 'Walking on the glass floor of the observation deck of the TV Tower' (hereinafter: Activity) in the Vilnius Television Tower (hereinafter: TV Tower), as well as the rights, duties and responsibilities of the visitor to the TV Tower (hereinafter: Visitor)

1.2 By signing these Rules, the Visitor confirms that he/she is familiar with the procedure for the provision of the Service and undertakes to comply with all safety requirements and instructions of the TV Tower staff.

### 2. SAFETY REQUIREMENTS

2.1 Participation in the Activity is only permitted to Visitors who:

2.1.1 weigh less than 120 kg;

2.1.2 are 16 years of age or older. Persons aged 16-18 years may only participate in the Activity after presenting a valid identity document and accompanied by a parent/guardian or an adult. The adult must ensure that the 16-18-year-old accompanied by him/her complies with all the Rules; In this case, it is the responsibility of the person who accompanies the 16-18-year-old to ensure that the Rules are complied with properly;

2.1.3 Are in good physical and mental health, have good hand, eye and mouth coordination and can walk unaided (without aids or medical devices);

2.1.4 Have received a safety briefing, have read and signed these Rules prior to going on an Activity;

2.1.5 If the Instructor suspects that the Visitor is in an unacceptable condition, the Instructor has the right to refuse entry;

2.2 It is strictly **forbidden** to take part in the Activity if the Visitor:

2.2.1 Is a pregnant woman;

2.2.2 Has fractured bones or recent injuries that may interfere with participation in the Activity;

2.2.3 Suffers from chest pain, shortness of breath, respiratory problems or other serious health problems;

2.2.4 Feels dizzy or has balance problems;

2.2.5 Is not able to take part in the Entertainment;

2.2.6 Has a complete absence of limbs;

2.2.7 Has a sight impairment that prevents them from participating safely in the Activity (does not apply for glasses or contact lens wearers);

2.2.8 Suffers from panic attacks or a severe fear of heights;

2.2.9 Has a disease or medical condition that may be exacerbated by the adrenaline or other effects of the Activity;

2.2.10 Is under the influence of drugs, alcohol, narcotics, psychotropic drugs or any other substance that may impair his/her health, mental state or behavior;

2.2.11 Is wearing high heels or shoes with metallic elements on the sole.



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*2.3 Participation is not recommended if the Visitor:*

2.3.1 Has undergone surgery in the last six months;

2.3.2 Has a partial absence of limbs;

2.3.3 Has had acute episodes of illness in the last six months for which he/she has been forbidden to drive a vehicle;

2.3.4 Has a cardiovascular disease (including high blood pressure).

*2.4 The Visitor must inform the Instructor if he/she is unable to take part in the Activity due to the circumstances referred to in 2.2. The Visitor must also consider the circumstances referred to in point 2.3 of the Rules and assume all consequences (risks) of his/her decision to participate in the Activity.*

*2.5 Visitor behavior rules:*

2.5.1 During the Activity, the Visitor must wear special shoe covers (booties);

2.5.2 The Instructor **must** offer the Visitor a safety harness for descending the ladder to the site. The Visitor may refuse the harness and take responsibility for his/her own safety during descent and ascent by signing the form provided by the Instructor;

2.5.3 Failure to comply with the requirement to wear shoe covers during the Activity shall result in a fine of EUR 100;

2.5.4 It is forbidden to push other people, behave aggressively, create situations dangerous to life and health of oneself and others;

2.5.5 It is forbidden to carry backpacks or other large items into the Activity area;

2.5.6 It is forbidden to carry food and drinks into the Activity area;

2.5.7 The Visitor must choose clothing and footwear that does not interfere with the Activity or endanger the Visitor;

2.5.8 The Visitor must comply with the verbal requirements and instructions given to him by the Instructors.

### 3. CONDITIONS FOR SERVICE TERMINATION

*3.1 The Service may be unavailable and/or interrupted due to adverse weather conditions or other circumstances.*

*3.2 The Service shall not be provided:*

3.2.1 In the event of strong winds, when wind gusts exceed 20 m/s (wind speed is determined based on data of the Lithuanian Hydrometeorological Centre: <https://m.meteo.lt/prognoziu-zemelapiai/vejo-gusiai/10>);

3.2.2 In case of rain (when the surface of the glass floor becomes wet and slippery) and/or in case of a heavy storm;

3.2.3 In case of other unfavorable weather conditions, if they may impact the safety of the Visitors;

3.2.4 In case of any of the Regulations 2.1 to 2.2.2 are true;



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3.3 If, after the Activity has been set up, there is a sudden deterioration in weather conditions or if any of the circumstances referred to in Regulations 2.1 to 2.2 are established, the provision of the Activity shall be terminated immediately. In such a case, the Visitor must leave the TV Tower site immediately, accompanied by a responsible employee.

3.4 In the event of non-availability or interruption of the Activity due to poor weather conditions, the Visitor shall be offered an opportunity to reschedule the Activity for another day. If the Visitor does not agree, refunds shall be made in accordance with the applicable ticketing rules (<https://tvbokstas.lt/en/rules-for-the-purchase-and-use-of-tickets/>).

3.5 In the event that the Service has not been provided or has been stopped prematurely due to circumstances described in Regulation 2.2, the Service shall not be reinstated. The Visitor shall be informed that he/she will only be able to use the Service once all the conditions set out in Regulation 2.2 have been met and/or have ceased to exist.

### 4. LIABILITY FOR INFRINGEMENT OF THE RULES

4.1 The Visitor shall be liable for any injury or other bodily injury, as well as for any other damage and/or loss to himself/herself and/or third parties caused by the Visitor's violation of the Rules and/or failure to comply with them, or by carelessness and/or negligence.

4.2 The Visitor shall be liable to pay for material damage in case of damage to the protective equipment and equipment caused by his/her fault.

4.3 The TV Tower shall not be liable for accidents, damages or losses caused by the Visitor's breach of the provisions of the Rules or of the legislation, or of the general duty of care.

### 5. VIDEO SURVEILLANCE

5.1 For the protection of visitors and other persons and their property, the terrace of the TV Tower is monitored by video cameras. TV Tower processes video data and Visitor's personal data shared in the list of persons familiar with the Rules in accordance with the Privacy Policy of AB Lithuanian Radio and Television Centre, which is shared on the website [www.telecentras.lt](http://www.telecentras.lt).